



**Domestic Angels
Cleaning Services**

Please take the time to complete this survey to help us find out if there is anything that we may be able to improve on or simply let us know that you are happy with the service that we provide for you. Kindly rate each aspect of our service on a scale of 1-10 (1 being poor and 10 being outstanding). Please feel free to explain your choice of score as all information you give us will be used to try to improve our service wherever possible.

Name: _____

Address: _____

Contact Number: _____

How do you rate your cleaner's general cleaning ability?

1 2 3 4 5 6 7 8 9 10 _____

How do you rate your cleaner's punctuality?

1 2 3 4 5 6 7 8 9 10 _____

How reliable is your cleaner?

1 2 3 4 5 6 7 8 9 10 _____

How do you rate the courtesy and general attitude of your cleaner?

1 2 3 4 5 6 7 8 9 10 _____

How do you rate your cleaner's attention to detail?

1 2 3 4 5 6 7 8 9 10 _____

How do you rate the speed at which your cleaner works?

1 2 3 4 5 6 7 8 9 10 _____

How do you rate the ease of contacting us in case of any queries or extra service requirements?

1 2 3 4 5 6 7 8 9 10 _____

How efficiently are any queries and extra requirements dealt with?

1 2 3 4 5 6 7 8 9 10 _____

How do you rate the courtesy and general attitude of the person handling customer service Issues?

1 2 3 4 5 6 7 8 9 10 _____

Would you like to request a spot check? Yes No

Please use the following space to address any points not mentioned above or if you would like to expand on something already mentioned.

Text Box

